

1. Once your box is hooked up to your TV and powered on it will boot up. (big picture of the earth rotating with sound and then STREAMSMART PRO appears) After everything loads your home screen will appear and there will be a wall of options. (media player, apps, Streamsmart tools.....) If you keep scrolling to the right there is a 2nd page, this is your settings page. If you chose to hardwire via ethernet choose the Ethernet tile and make sure ethernet is turned on at the top of the page. If you choose Wi-fi choose the Wi-fi tile, make sure it is turned on at the top of the page, find your network, add your login credentials, connect and then hit the "return" button on the remote to return to your settings page. Next go to Screen Scale and adjust your screen size to fit your TV and then return to your settings page. Next, go to Date and Time and make sure "time" and "timezone" are set to automatic. When times conflict it can cause issues with certain servers so just always make sure your time is correct. Next, return to the home screen and click on "Streamsmart Tools" and find the Speedtest option. To run the test you need to hit the cursor button (looks like an arrow) and then the OK button.....wait a few seconds and then repeat. Sometimes it takes a few moment for the driver to load the cursor, just be patient it will pop up. 20mbps minimum is recommended for on demand and 25mbps for live streams to run smooth. If you are have having trouble getting good speed try resetting your modem and/or router. If you are using Wi-fi try moving the box around or positioning the antenna in different ways, Wi-fi can be tricky. When you return to the home screen click the cursor button again to get rid of the cursor.
2. Make sure to turn up your volume on the home screen to at least 80%, if it is turned down it will affect your audio level while streaming. Finally, its GO TIME!!! Click on Media Player and the box will connect to the Streamsmart servers. Your internet speed will affect how long this process takes, new updates are applied at times during this process too so load times may vary. A silver screen that says "streamsmart" will pop up on the screen twice during this process before the Media Player comes up. If it seems like it is taking way too long or like your screen is stuck you may need to back out and try again or run a speedtest to make sure you are online. When inside of "streamsmart tools" it will show your IP address or say POSSIBLY NOT ONLINE in red. Obviously that means you need to make sure you are connected to your network. Once Media Player comes online you will see a bunch of different tabs to choose from. Before you start navigating wait a few moments. If the box has not been run for a while the add-ons (apps) will start auto updating. In the bottom right hand corner of the screen a loading wheel will start spinning and will say "working" and then updates will start being applied to the add-on. If you try to do stuff while the updates are loading you will get delayed remote responses just wait a minute or 2 until it completes its update.
3. Now everything is updated and ready to enjoy. Everything is categorized for you and below each category are tiles for the add-ons associated with that category. The bigger ones are the most popular and best ones to use and the sub menu has even more to use. All of these add-ons have something unique to offer so try a lot of them and see what you can find in them. Most of the add-ons have similar navigation. You can do a search, see what is popular, what people are watching, Genres, by actor, by year. You will notice that the TV SHOWS and MOVIES tabs share a lot of the same add-ons. They basically do the same thing but pay attention because if you search for a movie in an add-on that you entered via the TV SHOWS you search results will not find anything.
4. There are lots of Tabs to choose from, explore them all and see what they have inside. Some add-ons work perfect for one thing but not so much for another. Over time you just know where to go for what you want to watch. There are literally 20 ways to watch what you want to watch so always educate yourself on all of the different ways to watch what you love, especially sports. If you only use 1 add-on for all your sports and that particular add-on is having server issues, like server maintenance, (which happens sometimes) you may waste lots of time looking elsewhere. Be prepared and know where to go. Test all the add-ons you may use before you have to. When I want to watch sports I have my check down list. Dragon Streams, then Wolf, Evolution, Sports Access, Real Streams..... Common sense helps a lot.
5. Leave your box on 24/7 running inside of Media Player just like a PC. This ensures that all of the updates are applied whenever they are created and keeps everything running nice and smooth. Much like a PC, updates are finally applied after a reboot. Double click the red "kodi/refresh" button on the remote. This will reboot Media Player and apply all of your needed updates as well as add new add-ons. Basically, Streamsmart keeps everything up to date for you. There is a lot of work that goes on behind the scenes that makes streaming so easy for us. I always leave my box on inside of Media Player, double click Kodi in the morning, once in the evening and during the day if something is acting weird. It will eliminate pretty much all your problems and optimize the performance of your Streamsmart. Most people that have problems always turn there box off and try to use add-ons that need an update and panic. Treat it like a PC and leave it on and use some common sense. If it is acting weird power it down and restart and make sure you have internet connection and good speeds before you do any other trouble shooting.
6. Sports Access..... if/when it asks you for login credentials you need a Kodi refresh to update your add-on. While in Sports Access you will see lots of red text at the top of the page. That is where you can adjust the add-on settings. Just click on the links to access them. Make sure your timezone is set to your timezone so that the links

are displayed correctly according to your timezone. If you have buffering issues you click on "servers" and change between several servers to eliminate it. I choose an East coast server since I am on the East coast obviously. You will also see a Category option, here you can change which sports are displayed so you don't have to sort through all the sports. Want Baseball? Just click on Baseball to make it easier for you. You will also see a Channel List option inside of Categories, if you choose that it will display 24/7 live streams of all the major networks if you want to want HBO live you can find it there for example. Don't let the name fool you, it isn't just for sports. It took me months to discover this.

7. Dragon Streams..... sometimes Dragon Streams will not authenticate because it originally used my IP address along with the boxes MAC ID to authenticate. A reinstall will fix this so refer to #14 to see how to do this.
8. Evolution IPTV..... If you just want to watch a live stream of pretty much every channel in the English speaking world select ALL. If it isn't working double click Kodi. I also follow them on Twitter so if they are having issues or doing server maintenance they tweet it and give you a time frame to how long it will take. It saves you lots of time that way.
9. Sub Zero.....This is my favorite Live TV add-on, It has quality HD links and the stunner sports has all the sports channels for Fox, NBC, Big10 network, and others. All of the content is HD and the links are solid, hardly ever buffering.
10. Join the Facebook group called "Streamsmart Support" and simply study all of the questions and problems people have, you can learn a lot from this page. Everyone is super helpful and it is a community of people helping each other. It isn't just for tech issues either, they post where to find the best streams for UFC fights, NFL games, when new movies are released..... Post a question and get instant help, It is unbeatable. Don't be lazy though, use the search option on the page to see if your question has been asked and/or answered before. Chances are that it has been answered all ready. You will only learn if you do it yourself so don't use the group to find something that you haven't even tried to find on your own. If you can't find whatever you were looking for just ask, "anyone recommend any good add-ons to watch outdoor stuff like hunting and fishing?" With over 20k members someone will chime in.
11. Real-Debrid..... If you want lots of HD stuff Real-Debrid is awesome. It is an outside source that gives you access to even more providers that are strickly HD. You can sign up for it online and it is worth the money. Everything on Streamsmart is free except for Real Debrid. I paid \$17.04 for 6 months of service....that is less than 3 bucks a month. It links to your IP address so you can activate multiple boxes from that IP address making it even more worth it. Instead of a couple HD links to choose from in HD it will give you over 30, sometimes as high as 80+! It only works for on-demand TV and Movies and not live TV.
12. Trakt.tv... If you want to remember what you have watched and setup collections and watchlists of movies, and tv shows you want to watch. This is the thing for you. Visit Trakt.tv and setup a free account. You can start adding content there to your lists through a web browser or through individual addons. This will have be to setup in each addon you want to use it with (only works with on-demand type apps, not live tv) go to the addon you want to use such as Covenant or Stream Hub. Highlight (don't select) My Movies/My TV shows, select the menu button on your remote, select add-on settings, go to the accounts tab, select the authorization window under trakt, follow the on screen instructions using a laptop/tablet/smartphone/PC connected to the same network as the streamsmart. Now when you select My Movies/My TV Shows you will see your collections, watchlists, etc. Trakt will put check marks next to items you have already watched.
13. Modems and routers..... if you want optimal performance do not use the equipment your ISP provides, it is junk and they charge you. These 2 pieces of equipment are the most important part of the system. Buy your own separately, do not get a modem/router combo. An Arris Surfboard SB6141 is a good router for 70 bucks, I can be streaming on 4 boxes at once with no buffering or issues. No way you could do that with the modem your ISP provides. If you want a good router get a Netgear Nighthawk, they are recommended for Streamsmarts and are worth every penny!! I have the Nighthawk AC1900 and it is flawless. If you really want to cut the cord and save money you need to spend some \$ to do it. I spent \$180 on my modem and router VS paying an extra \$120 a year to rent a shitty one from your ISP.
14. Quick tips..... Use a TV Guide app on your phone or tablet to see what's on. I bookmark the websites of my favorite websites to see what is on. HOWEVER, you need to realize that live TV is pointless unless it is sports/news/live events. Just on demand your shows and watch them on your time. Explore the box and find new ways to entertain yourself, there is sooooo much content it is unreal. When you find a show you want to watch simply highlight the clipart, press the menu button and then add it to your favorites (favourites). Next time you want to get to that show hit the STAR on the remote and your Favorites pop up with quick links. forum.streamsmart.tv/index.php?board=10.0 is a link to all of the FAQ (frequently asked questions) use it!!

15. Streamsmart Wizard..... to get to your Wizard go to All Add-ons and it will be at the top middle of the page. You can run it as often as you like and it can be used to fix and update add-ons as well.
16. Streamsmart Tools..... This is on your homescreen and you can access many options here. Your box runs on Android and simply uses flash memory. If your box is having issues you can easily fix it here. A reinstall just wipes the memory clean. After that you make sure you are online and then select Media Player and it will say "preparing for 1st run" while it loads up. After that a screen pops up that says click OK..... CLICK OK!!! then you will have several choices written in text. Select Streamsmart Wizard and it will ask you if you want to connect to Streamsmart.tv. Select yes and then yes or no to the next question about adult content. Your box will then start to download all of the software needed and install it. When it is done it will ask to restart and click OK. Everything will reboot and Media Player will load up. Let all your add-on auto update for a minute or 2 and you are good to go!! Factory Reset and Clear Data are pretty much the same thing except you will have to re-enter all of your setup info for Wi-fi, date and time.....just like your initial set up. Please note that when you use these options all of your favorites and login credentials for real-debrid, and trakt will be cleared and need to be re-entered.
17. Join my Facebook group called "Frederick Streamsmart Community", I use it to give helpful tips and my customers can also post questions or help each other. It is impossible for me to know where everything is but if some members have some likes in common they can post what they find and tag someone.